UNITED STATES SECURITIES AND EXCHANGE COMMISSION

	WASHINGTON, DC 20549	
	FORM 8-K	
	CURRENT REPORT URSUANT TO SECTION 13 OR 15(d) E SECURITIES EXCHANGE ACT OF 19	34
Date of report (Date of	earliest event reported): October 24, 2017	(October 24, 2017)
	NTERTAINMENT CORE	PORATION
Delaware (State or Other Jurisdiction of Incorporation)	001-10410 (Commission File Number)	62-1411755 (IRS Employer Identification No.)
One	e Caesars Palace Drive, Las Vegas, Nevada 89109 (Address of Principal Executive Offices)(Zip Code)	
	(702) 407-6000 (Registrant's telephone number, including area code)	
(Form	N/A ner Name or Former Address, if Changed Since Last Report)	
ck the appropriate box below if the Form 8-K filing is visions:	intended to simultaneously satisfy the filing obligation	n of the registrant under any of the following
Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)		
Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)		
Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))		
Pre-commencement communications pursuant to R	ule 13e-4(c) under the Exchange Act (17 CFR 240.13e	e-4(c))
cate by check mark whether the registrant is an emerge 12b-2 of the Securities Exchange Act of 1934 (§240.	ing growth company as defined in Rule 405 of the Sec. 12b-2 of this chapter).	curities Act of 1933 (§230.405 of this chapter) o

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or

Emerging growth company $\ \square$

revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. \Box

Item 7.01 Regulation FD Disclosure

On October 24, 2017, members of senior management of Caesars Entertainment Corporation will begin using the investor presentation attached as Exhibit 99.1 (the "<u>Investor Presentation</u>") to this report in connection with an investor and analyst event in New York City, New York.

The information set forth in this Item 7.01 of this Current Report on Form 8-K is being furnished pursuant to Item 7.01 of Form 8-K and shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference into any of CEC's filings under the Securities Act of 1933, as amended, or the Exchange Act, whether made before or after the date hereof and regardless of any general incorporation language in such filings, except to the extent expressly set forth by specific reference in such a filing. The filing of this Item 7.01 of this Current Report on Form 8-K shall not be deemed an admission as to the materiality of any information herein that is required to be disclosed solely by reason of Regulation FD.

Item 9.01 Financial Statements and Exhibits

Exhibit

No. Description

99.1 October 24, 2017 Investor Presentation

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

CAESARS ENTERTAINMENT CORPORATION

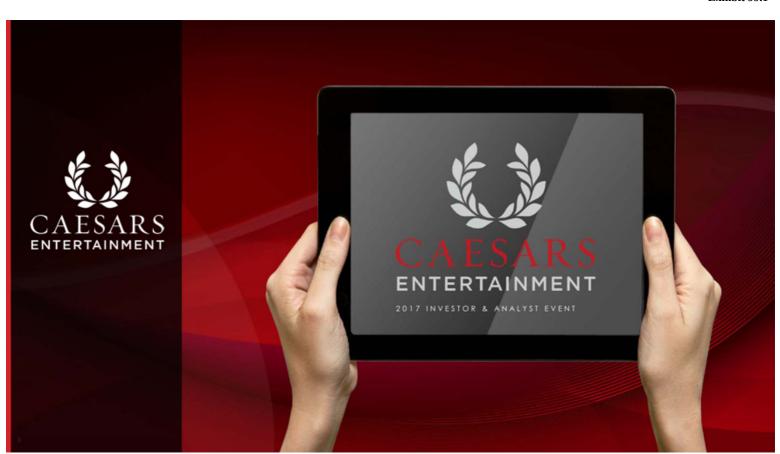
By: /s/ SCOTT E. WIEGAND

Date: October 24, 2017

Name: Scott E. Wiegand

Title: Senior Vice President, Deputy General Counsel

and Corporate Secretary





Primed for Value Creation & Growth

INVESTOR & ANALYST EVENT

CAESARS ENTERTAINMENT CORPORATION

MARK FRISSORA PRESIDENT & CEO

OCTOBER 24, 2017



Forward Looking Statements

Certain information in this presentation and discussed at the conference which this presentation accompanies constitutes forward-looking information within the meaning of the Private Securities Litigation Reform Act of 1995. They relate to, among other things, the Company's plans, strategies and opportunities. These statements can be identified by the fact that they do not relate to strictly historical and current facts and by the use of words such as "expects", "plans", "opportunity" and similar words and variations thereof. This information is based on the Company's current expectations and actual results could vary materially depending on risks and uncertainties that may affect the Company's operations, markets, services, prices and other factors as discussed in the Company's filings with the Securities and Exchange Commission. These risks and uncertainties include, but are not limited to, the impact of our new operating structure post-emergence, our ability to realize improvements in our business and results of operations through planned initiatives, industry and economic conditions, competitive, legal, governmental and technological factors. There is no assurance that the Company's expectations will be realized.

The forward-looking information in this presentation and discussed at the conference which this presentation accompanies reflects the opinion of management as of today. Please be advised that developments subsequent to this call are likely to cause this information to become outdated with the passage of time. The Company assumes no obligation to update any forward-looking information contained in this presentation or discussed at the conference which this presentation accompanies should circumstances change, except as otherwise required by securities and other applicable laws.



Use of Non-GAAP Measures

The following non-GAAP measures will be used in the presentation and discussed at the conference which this presentation accompanies:

- Adjusted EBITDA
- Property EBITDA
- · Free Cash Flow

Definitions of these non-GAAP measures, reconciliations to their nearest GAAP measures, and the reasons management believes these measures provide useful information for investors, can be found on Slide 4 and in the Appendix to this presentation, beginning on Slide 37.



Important Information About Presentation of Results

On January 15, 2015, Caesars Entertainment Operating Company, Inc. filed a voluntary bankruptcy petition under Chapter 11 of the United States Bankruptcy Code, resulting in the deconsolidation of CEOC effective as of such date. As such, amounts presented in this presentation exclude the operating results of CEOC subsequent to January 15, 2015, unless otherwise stated, and analysis of our operating results in this presentation and as may be discussed at the conference which this presentation accompanies include those components that remain in the consolidated CEC entity subsequent to the deconsolidation of CEOC. "CEC" represents CERP, CGP and associated parent company and elimination adjustments that represent the current CEC consolidated structure.

However, we are also providing certain supplemental information as if we had continued to consolidate CEOC throughout the second quarter of 2017. This information includes both stand-alone CEOC financials and key metrics for the second quarter of 2017, and certain financial information for CEC as if CEOC remained a consolidated entity during the quarter. This information within this presentation may be different from CEOC's standalone results separately provided due to immaterial adjustments, rounding, and basis of presentation differences. CEC will reacquired CEOC's operations upon CEOC's emergence from bankruptcy. As a result, we believe this supplemental information is useful to investors who are trying to understand the results of the entire "Caesars" enterprise, including CEOC and consistent with the management services provided across the system's properties.

As a result of the deconsolidation of CEOC during CEOC's bankruptcy, CEC generated no direct economic benefits from CEOC's results. This supplemental information is non-GAAP. It is not preferable to GAAP results provided elsewhere in this presentation or discussed on the conference this presentation accompanies, but is used by management as an analytical tool to assess the results of all properties owned, managed or branded by a Caesars entity, regardless of consolidation. Additionally, the results are not necessarily indicative of future performance or of the results that will be reported now that the reorganization of CEOC has been completed.

Supplemental materials have been posted on the Caesars Entertainment Investor Relations website at http://investor.caesars.com/financials.cfm



Expansion Opportunities BALLYS

larrahis

Harrah's

BALLYS



Significantly Reduced Cost of Capital

REDUCED ANNUAL INTEREST OBLIGATIONS BY

~\$290 MILLION





Delivering Strong Performance

Gaming

Leveraging #1 Gaming Position Domestically

Hotel

Renovated >10,000 rooms enterprise wide¹

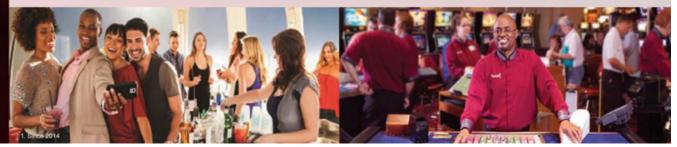
F&B

Rolling out new celebrity chef concepts

Entertainment

#3 in live entertainment bookings

EXPANDING MARGIN ON THE CORE,
WHILE FOCUSING ON CUSTOMER AND EMPLOYEE ENGAGEMENT





Leading Gaming Position In The U.S.

Testing new technologies and platforms to enhance relationships with our existing customer base while engaging a new generation of gamers

- Multiple new side bets
- Piloting skills-based gambling
- Record-breaking year for World Series of Poker
- eSports leader on The Strip with Microsoft and Amazon events









NVESTOR & ANALYST EVENT





~50% Room Product Renovated Over Two and a Half Years

Planet Hollywood

Imperial Palace to The LINQ







Unique Food & Beverage Concepts

Average 210% increase in revenue for restaurant location when introducing celebrity chef concept







First-Class Entertainment Offerings

TOP-RATED VENUES AND HEADLINER RESIDENCIES

- ▶ #3 live entertainment promoter worldwide
- ▶ The AXIS is #1 theater venue
- ▶ Jennifer Lopez: second-highest average ticket price worldwide
- Backstreet Boys: one of the fastest-selling shows in Las Vegas history







Engaged Customers & Employees





25 Caesars
Entertainment
resorts earned
TripAdvisor's 2017
Certificate of
Excellence





Rewards &
Recognition
Company of the
Year, first runner up
in the Enterprise
Engagement
Category







Caesars Palace and Cromwell ranked among the top US Casinos by USA Today



Network Expansion

Opportunities







Proven Management Execution Maintaining Forward Momentum

Executing hundreds of initiatives to improve efficiency and increase revenue, led by the new Office of Continuous Improvement







- ▶ Focus on projects that increase employee and customer satisfaction
- Led by Brent Lessing, Senior Vice President of Continuous Improvement
- Targeting to at least offset inflationary pressures





Proven Management Execution

Leveraging Technology as a Catalyst

Deploying best-in-class, secure, cloud-based solutions



NEW SYSTEM



ROLL OUT IMPLEMENTATION STARTED; EXPECT COMPLETION IN MID-2018

VALUE ADDED

>\$80 MILLION IN EBITDA

NEW SYSTEM

NEW SYSTEM

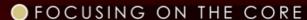
PHASE 1
ROLL PHASE 1
ROLLED-OUT TO
>1,600 EMPLOYEES

VALUE \$10 MILLION COST
ADDED REDUCTION



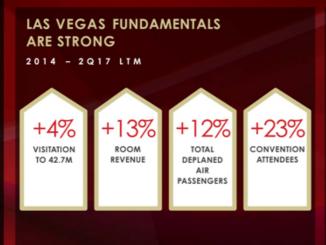
Significant Presence in Growing Las Vegas With 63% EBITDA Exposure







Significant Presence in Growing Las Vegas Compelling Las Vegas Position







Significant Presence in Growing Las Vegas Outpacing Peers in Las Vegas





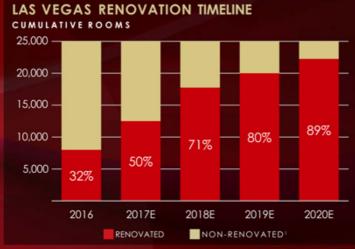
ote: Peer data is LVCVA revenues for the LV Strip, less Caesars gross gaming revenue.





Significant Presence in Growing Las Vegas Additional Hotel Revenue Upside

Renovating >15K rooms in our Las Vegas properties as part of our five year plan



Room updates underway at our Las Vegas properties











Opened newly redesigned meeting space at the Flamingo on July 31st





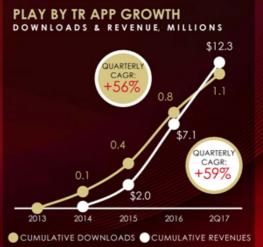


Strongest Loyalty Program in the Gaming Industry Enhancing Revenue & Engagement

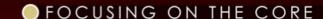
Total Rewards properties capture more than their fair share of gaming revenues



Driving engagement and revenue with Play by TR app



ote: "Fair Share" is defined as expected share of revenue based on number of units in the location; Data for Iowa, Indiana/Illinois, Kansas Ity, New Orleans and NW Louisiana are based on gross gaming revenue; all other markets are based on net gaming revenue.





Strongest Loyalty Program in the Gaming Industry New Features & Partnerships

Expanded Total Rewards offerings and partnerships give members more benefits and drive increased engagement

INCREMENTAL TOUCH POINTS DRIVE INCREASED GUEST VALUE

Gaming Revenue Over 12 Month Period
Pre & Post Action

+11%
DOWNLOAD
PLAY
BY TR APP

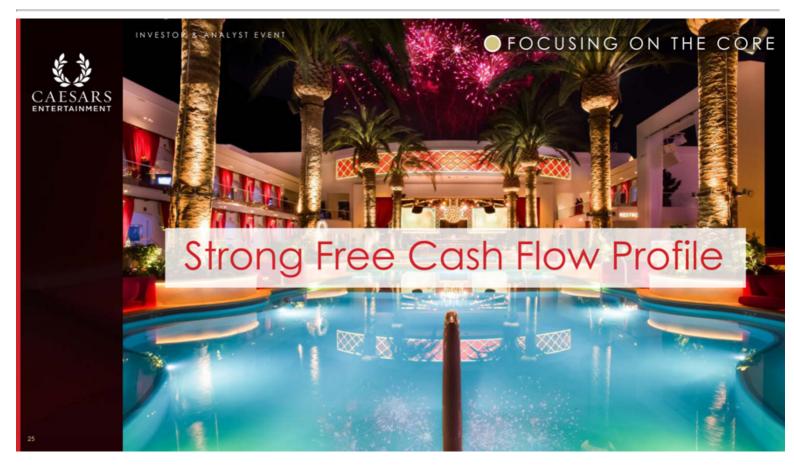




EXPANDING OUR PARTNERSHIPS

- Total Rewards partnerships generate incremental gaming and total spend at our properties
- New Wyndham Rewards partnership is expected to add thousands of room night bookings at Total Rewards properties







FOCUSING ON THE CORE

Strong Organic Free Cash Flow Profile **Enables Investment in Future Growth**

ENTERPRISE WIDE (CEC + CEOC) ILLUSTRATIVE FREE **CASH FLOW**

\$ MILLIONS

Q2 2017 LTM Enterprise Wide Adjusted EBITDA1

\$2,180

Less Steady State Capital Expenditure²

425

Less Expected Lease Expense³

640

Less Expected Interest Expense⁴

420

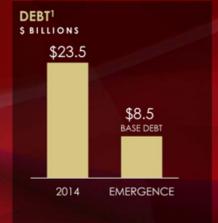
Steady State Potential Discretionary Free Cash Flow \$695

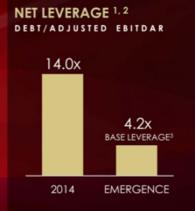
- Improved operating performance plus refinancings have driven significant free cash flow growth
- Strong organic free cash flows enable us to invest in network expansion opportunities

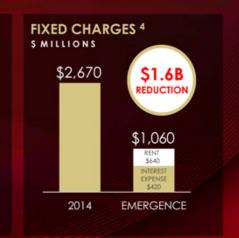


Reduced Leverage & Cost of Capital

New CEC Emergence Credit Statistics







- Reflects sale of CIE SMG business.
- 2014 leverage based on debt as of December 31, 2014 and 2014 Adjusted EBITDA.
- Base net leverage at emergence (before convert and capitalized lease obligation) based on debt of \$8.5 bn and 2Q P117 LTM Adjusted EBITDA, less projected annual rent payment of \$640 mm to REI in the year following emergence.
- 4. Fixed charges at emergence assumes newly priced refinancing of CRC

Strong Free Cash Flow

Network Expansion
Opportunities

Profile

Expansion

Opportunities



Pursuing a Broad Range of Options



LAS VEGAS
REAL ESTATE
DEVELOPMENT



GLOBAL DEVELOPMENT



TRADITIONAL M&A



BRANDING AND LICENSING



Las Vegas Real Estate Development

Developing and monetizing large underutilized commercial scale properties adjacent to the Las Vegas strip in our real estate portfolio





Global Development Opportunities



SOUTH KOREA

Preliminary approval for foreigners-only destination received



JAPAN

Bidding environment values integrity, collaboration and partnerships, all CZR strengths



BRAZIL

Considering gaming legislation

Experience working in South America via Punta del Este joint venture



Evaluating M&A Options

Resolution of bankruptcy and improved capital structure will enhance flexibility for M&A

VALUE CREATION OPPORTUNITY FROM POTENTIAL FUTURE M&A

- Immediate synergies through Total Rewards
- REIT collaboration
- Leverage efficient operating model
- Consolidation of operations
- Greater diversification of portfolio





Extending our Brand Footprint

Pursuing licensing and management partnership agreements for Caesars Entertainment branded properties



AN ASSET-LIGHT GROWTH VEHICLE

- Low capital-intensity option to expand our leading brands into domestic and international markets
- Ability to leverage Total Rewards network to enhance property performance and capture market share
- Pursuing domestic and global opportunities





Appendix: Presentation of FCF

Free Cash Flow is defined as the cash generated after paying expenses required to maintain operations and is comprised of Adjusted EBITDA less (i) expected steady state capital expenditures, (ii) expected lease payments, and (iii) expected interest expense. Management believes that Free Cash Flow is a useful measure to describe the Company's financial performance and measures the Company's ability to generate additional cash from business operations. The illustrative data herein is used by management to provide meaningful financial information on a forward-looking basis by adjusting for (i) expected steady state long-term capital expenditures, which are estimated at \$425 million; (ii) expected lease payments, which assumes \$640 million rent payment to the REIT in the year following emergence; and (iii) estimated interest expense of \$440 million, which reflects the capital structure post emergence and newly priced refinancing of CRC. The Company expects capital expenditures to be higher in the short-term (\$670 million are expected for 2017 dropping to \$500 million to \$580 million a few years thereafter), but believes capital expenditures will decline over the next few years as the Company continues to capture the ADR upside opportunity available at some properties.

Free cash flow is considered a non-GAAP financial measure and should not be construed as an alternative to net income/(loss) as an indicator of operation performance or an alternative to cash flow provided by operating activities as a measure of liquidity as determined by U.S. GAAP. Because not all companies use identical calculations, the presentation of Free Cash Flow may not be comparable to other similarly titled measures of other companies.



Reconciliation Of Non-GAAP Information: Q2 2017 LTM Adjusted EBITDA

SUPPLEMENTAL INFORMATION
RECONCILIATION OF NET INCOME/LOSS) ATTRIBUTABLE TO CAESARS ENTERTAINMENT CORPORATION
TO LTM PROPERTY EBITDAR AND LTM ADJUSTED EBITDA

(In millions)		Six Months Ended June 30, 2017		Six Months Ended June 30, 2016		Year Ended December 31, 2016		(3)-(2)+(1) LTM June 30, 2017	
Net income/(loss) attributable to company	S	(1,988)	S	(2,385)	S	(3,569)	S	(3,172)	
Net income/(loss) attributable to non-controlling interests		38		68		822		792	
Net income from discontinued operations				(58)		(3,380)		(3,322)	
Income tax (benefit)/provision		103		10		27		120	
Restructuring of CEOC and other (s)		1,873		2,263		5,758		5,368	
Interest expense		289		301		599		587	
Income/(loss) from operations		315		199		257		373	
Depreciation and amortization		198		215		439		422	
Other operating costs (b)		15		42		89		62	
Corporate expense		73		81		166		158	
CIE stock-based compensation				43		189		146	
Property EBITDAR	5	601	5	580	5	1,140	5	1,161	
Corporate expense		(73)		(81)		(166)		(158)	
Stock-based compensation expense (c)		15		24		40		31	
Other items (d)		20		28		56		48	
Adjusted EBITDAR, CEC	5	563	5	551	s	1,070	s	1,082	
Adjusted EBITDAR Margin, CEC		28.7%	_	28.4%		27.6%		27.7%	
Adjusted EBITDAR, CEOC (c)	s	553	s	595	s	1,140	s	1,098	
Adjusted EBITDAR Margin, CEOC		25.4%		26.4%		25.1%		24.6%	
Adjusted EBITDAR, CEC + CEOC	\$	1,116	s	1,146	5	2,210	s	2,180	
Adjusted EBITDAR Margin, CEC + CEOC		27.0%		27.3%		26.3%		26.1%	
Rent expense									
Adjusted EBITDA, CEC + CEOC	5	1,116	5	1,146	S	2,210	S	2,180	
Adjusted EBITDA Margin, CEC + CEOC		27.0%		27.3%		26.3%		26.1%	



Reconciliation Of Non-GAAP Information: 2014 Adjusted EBITDA

CAESARS ENTERTAINMENT CORPORATION
SUPPLEMENTAL INFORMATION
RECONCILIATION OF NET INCOME/LOSS) ATTRIBUTABLE TO
CAESARS ENTERTAINMENT CORPORATION
TO LTM PROPERTY EBITDAR AND LTM ADJUSTED EBITDAR

(In millions)	2014		
Net income/(loss) attributable to company	s	(2,783)	
Net income/(loss) attributable to non-controlling interests		(83)	
Net income from discontinued operations		143	
Income tax (benefit)/provision		(596)	
Restructuring of CEOC and other 60		95	
Interest expense		2,669	
Income/(loss) from operations		(555)	
Depreciation and amortization		658	
Impairments of goodwill		695	
Impairments of tangble and intangble assets		299	
Other operating costs (6)		203	
Corporate expense		232	
CIE stock-based compensation		49	
EBITDA attributable to discontinued operations		(7)	
Property EBITDAR	s	1,574	
Corporate expense		(232)	
Stock-based compensation expense (c)		45	
Other items (f)		75	
Adjusted EBITDAR	s	1,462	
Adjusted EBITDA Margin		18.4%	
Rent Expense			
Adjusted EBITDA	s	1,462	
Adjusted EBITDA Margin		18.4%	



Reconciliation Of Non-GAAP Information: Q2 2017 LTM Net Revenue

CAESARS ENTERTAINMENT CORPORATION SUPPLEMENTAL INFORMATION RECONCILIATION OF NET REVENUES TO CAESARS ENTERTAINMENT CORPORATION

(In millions) CERP	_	Net Revenues by Entity								
	_	Six Months Ended June 30, 2017		Six Months Ended June 30, 2016		Year Ended December 31, 2016		(1)-(2)+(3) LTM June 30, 2017		
	Ende									
	S	1,116	s	1,090	s	2,195	s	2,221		
CGP		856		861		1,697		1,692		
Other	· ·	(7)		(9)		(15)		(13)		
Continuing CEC	S	1,965	S	1,942	S	3,877	S	3,900		
CEOC (e)		2,173		2,256		4,541		4,458		
CEC + CEOC	s	4,138	s	4,198	s	8,418	s	8,358		



Reconciliation Of Non-GAAP Information: Notes

Adjusted EBITDA is defined as EBITDA further adjusted to exclude certain non-cash and other items as exhibited in the above reconciliation, and is presented as a supplemental measure of the Company's performance. Management believes that Adjusted EBITDA provides investors with additional information and allows a better understanding of the results of operational activities separate from the financial impact of decisions made for the long-term benefit of the Company. In addition, compensation of management is in part determined by reference to certain of such financial information. As a result, we believe this supplemental information is useful to investors who are trying to understand the results of the Company.

Adjusted EBITDA Margin is the ratio of Adjusted EBITDA to Net Revenue and is presented for the same reasons as Adjusted EBITDA noted above.

Because not all companies use identical calculations, the presentation of Adjusted EBITDA may not be comparable to other similarly titled measures of other companies.

- a) Primarily represents CEC's estimated costs in connection with the restructuring of CEOC.
- Amounts primarily represent costs incurred in connection with property openings and expansion projects at existing
 properties, costs associated with the development activities and reorganization activities, and/or recoveries associated with
 such items.
- Amounts represent stock-based compensation expense related to shares, stock options, and restricted stock units granted to the Company's employees.
- d) Amounts represent add-backs and deductions from EBITDA permitted under certain indentures. Such add-backs and deductions include litigation awards and settlements, costs associated with CEOC's restructuring and related litigation, severance and relocation costs, sign-on and retention bonuses, permit remediation costs, and business optimization expenses.
- e) Amounts include consolidating adjustments, eliminating adjustments and other adjustments to reconcile to consolidated CEC Property EBITDA and Adjusted EBITDA.

39



Caesars - The Future of Gaming

INVESTOR & ANALYST EVENT

CAESARS ENTERTAINMENT CORPORATION

CHRISTIAN STUART EXECUTIVE VICE PRESIDENT, GAMING AND INTERACTIVE ENTERTAINMENT

OCTOBER 24, 2017



Compelling Gaming Demographics

CASINO GAMERS



48% BOOMERS

NON-CASINO GAMERS







70-80% OF THE POPULATION ARE ACTIVE IN SOME FORM OF GAMING

- "Casino" gamers convert to new games/platforms if content resonates
- "Non-Casino" gamers require new form factors and curated experiences

Note: Demographic figures sourced from internal, proprietary study.



We Are On A Clear Path Towards The Future Of Gaming



Leveraging database and mobile technology to drive more play ENHANCING OUR CORE PRODUCTS

Invigorating table and slot play with new features to raise profitability BROADENING OUR OFFERINGS

Launching new gaming platforms that attract broader demographics TRANSFORMING THE EXPERIENCE

Testing innovative experiences to lead the evolution of the customer journey









Deepening Engagement

Leverage New Offer System

ESTABLISHING A UNIFIED VIEW OF THE CUSTOMER

- Deeper knowledge of activities and preferences
- Capturing combined wallet from gaming and hospitality

DYNAMIC SEGMENTATION

PRECISE REINVESTMENT



TRIGGERED OFFERS

CUSTOMER ACTIONS GENERATE OFFERS



WAVE CAMPAIGNS

UTILIZES BUSINESS RULES



OFFER COST REDUCTIONS

EXPIRATION LEAD TIMES DELIVERY





Driving Trips and Longer Sessions

DEEPENING GUEST ENGAGEMENT WITH GAMIFICATION FEATURES

- Distinctively positioned to create unique customer journeys
- Personalized challenges drove over \$8M in revenue gains in test phase
 - Badging promotions showed increased cross-market play
 - Leaderboards have proven to drive engagement





Enhancing Core Products

New Features Are Increasing Revenue

- Launching multiple new table game side bets and proprietary products
- Investing in new slot product at a rate 30% higher than industry average





3 Broadening our Offerings

Attracting New Customers

VIDEOGAME GAMBLING MACHINES

 First to pilot skills-based gambling machines

Gamblit. GameCo COMPETITION interactive

NEW SPORTS BETTING PLATFORM

Mobile Sports at Caesars
 Entertainment App launched
 with strong early adoption

8,700 BETS AND \$1.4M IN DEPOSITS IN OPENING WEEKS





4 Transforming the Experience

Testing Innovative Experiences

LEADING IN ESPORTS EVENTS

Highly successful tournaments held in partnership with Microsoft Xbox

Atlantic City >1000 Spectators¹ Las Vegas >850 Spectators¹

PILOTING VIRTUAL REALITY EXPERIENCES

Encouraging results at recent events

Lake Tahoe >800 Guests Las Vegas >750 Guests

PURSUING ONLINE GAMING GROWTH

 Caesars Interactive Entertainment rejoined CEC post-emergence







1. Total venue and online spectators throughout duration of event







Relentlessly Focused On Continuous Improvement

INVESTOR & ANALYST EVENT

CAESARS ENTERTAINMENT CORPORATION

BRENT LESSING SENIOR VICE PRESIDENT, CONTINUOUS IMPROVEMENT

OCTOBER 24, 2017



Office of Continuous Improvement

DRIVING SUSTAINABLE EBITDA GROWTH WITH OUR CONTINUOUS IMPROVEMENT CULTURE WHILE IMPROVING CUSTOMER AND EMPLOYEE SATISFACTION



LEVERAGING DATA AND ANALYTICS

To increase engagement and revenue return 2

REENGINEERING OUR BUSINESS PROCESS

To improve productivity across the enterprise

3

IMPROVING SERVICE
AND EFFICIENCY

To enhance the customer experience





1 Data & Analytics

Using Advanced Analysis Tools To Lift Revenue

ENHANCING THE VIP PLAYER CONTACT STRATEGY FOR CASINO HOSTS

- ▶ Enterprise-wide analytics launched last year to prioritize calls to VIP players
- Using statistical analysis and machine learning to prioritize calls with the highest yield
- ▶ Significant increase in trips and theo observed as casino hosts began to use new model



+6.7%

OVERALL VIP
REVENUE
IMPROVEMENT
YOY

+7.8%
REVENUE
PER VIP HOST
YOY



2



2 Business Processes

Operating In A More Productive Way

INCREASING THE PRODUCTIVITY OF TABLE GAME OPERATIONS¹

- ▶ Table startup and shutdown procedures optimized to reduce downtime
- ▶ Enhanced table mix and table placement in casino pits
- ▶ Significant improvement in labor productivity observed following adjustments









. Initiative piloted at Horseshoe Southern Indiana; evaluating ability to replicate across the enterprise



3 Service & Efficiency Improving The Customer Experience

REDUCING LINE WAIT TIME AT OUR ENTERTAINMENT VENUES¹

- Reconfigured queue, delivery and payment processes to streamline the experience
- Increased customer satisfaction and reduced line abandonment at peak periods
- Significant improvement in transactions per hour driving increased revenue









Initiative piloted at Harrah's Council Bluffs; evaluating ability to replicate across the enterprise

